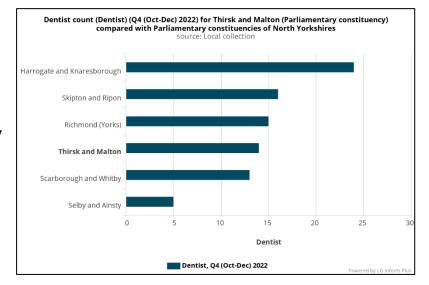
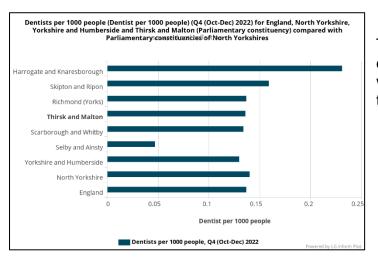
## Appendix 1 Thirsk & Malton ACC Dentist, GP, and Ambulance Data Request

## **Dentists**<sup>1</sup>

Thirsk and Malton have 14 dentists registered within the area in October 2022, this is more than Scarborough & Whitby ACC and Selby & Ainsty ACC but lower than other North Yorkshire ACC's.

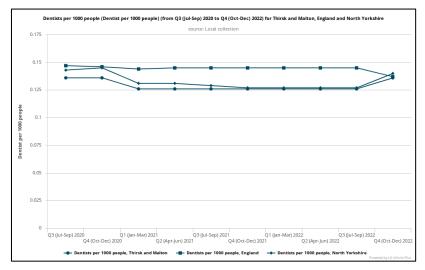




Thirsk and Malton have 0.136 dentists per 1000 people, this in line with England but slightly lower than the North Yorkshire average (0.140).

<sup>&</sup>lt;sup>1</sup> <u>Home | LG Inform (local.gov.uk)</u>,

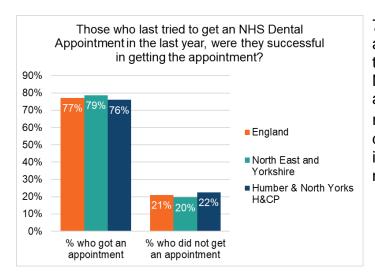
The trend of dentists since July 2020 in Thirsk & Malton ACC shows there was a decline in dentists per 1000 population in the first quarter of 2021 (Jan-Mar) but this increased again in quarter 3 2022 (Jul-Sept) following the same trend as North Yorkshire.



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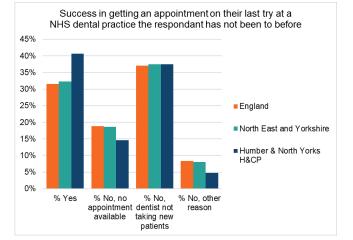
In January to March 2022, 2.5 million adults were asked about their views on NHS dentistry as part of the GP Patient Survey. The results from the survey responses are presented here at national (England), regional and ICS (Integrated Care System) level. The ICS that covers North Yorkshire is the Humber and North Yorkshire Health and Care Partnership. Results are not available at a lower geography.<sup>2</sup>

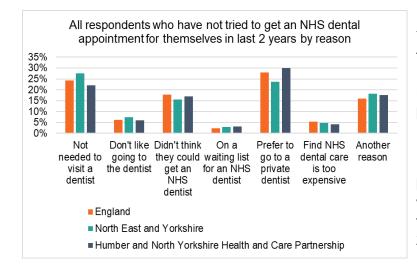


76% of people who tried to get an appointment at a NHS dentist in the last year in the Humber & North Yorkshire ICS got an appointment, this is lower than the region and England. Those who did not get an appointment (22%) is higher than the region and nationally.

Of those who tried to get an appointment at an NHS dental practice they had not been to before in the Humber and North Yorkshire ICS 41% got an appointment, this is much higher than the region (32%) and England (31%).

37% didn't get an appointment because they weren't taking new patients, this is in line with the region and England.





In the Humber and North Yorkshire ICS the main reason for people not trying to get an NHS dental appointment in the last 2 years is because they prefer to go to a private dentist (30%) this is higher than the region (24%) and England (28%). Only 3% stated it was because they were on a waiting list for a NHS dentist, this however is higher than the 2% in England.

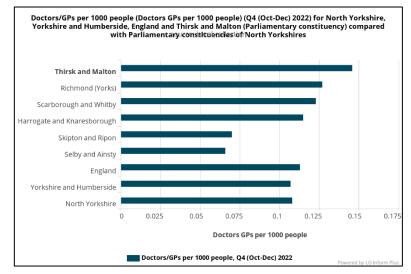
<sup>2</sup> Statistics » GP Patient Survey Dental Statistics; January to March 2022, England

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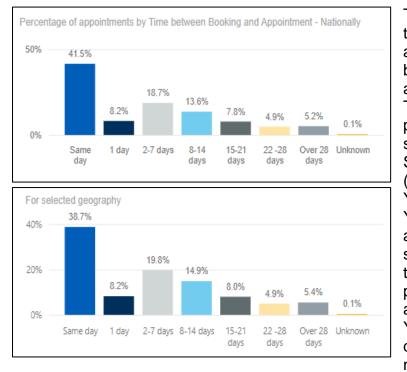
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## GP's

In October 2022 data shows Thirsk & Malton has 0.146 GP's per 1000 people, which is higher than North Yorkshire (0.108) and England (0.113).<sup>3</sup>



Data from NHS Digital shows the number of GP appointments attended in North Yorkshire (Sub-ICB 42D) have increased from 216,797 in September 2021 to 222,327 in September 2022. The number of appointments where the status is 'DNA' (did not attend) has also increased from 7,398 in September 2022 to 8,053 in September 2022.<sup>4</sup>



The charts on the left show the percentage of appointments by time between booking and the appointment taking place The top chart is the national picture, the bottom chart shows the North Yorkshire Sub-Integrated Care Board (originally the North Yorkshire CCG). In North Yorkshire 38.7% of appointments take place the same day they are booked, this is less than the national proportion. There is 5.4% of appointments in North Yorkshire that take over 28 days, this is higher than the national proportion of 5.2%.5

<sup>&</sup>lt;sup>3</sup> <u>Home | LG Inform (local.gov.uk)</u>

<sup>&</sup>lt;sup>4</sup> NHS Digital - Appointments in General Practice

<sup>&</sup>lt;sup>5</sup> NHS Digital - Appointments in General Practice

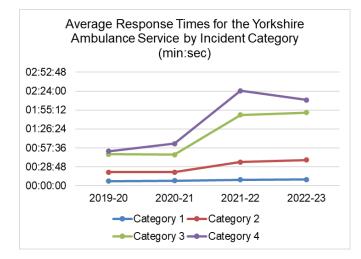
## Ambulance Response Times

Data for the ambulance service that covers Thirsk and Malton is only available for the Yorkshire Ambulance Service (YAS), which covers 6000 square miles across Yorkshire and the Humber. Requests for an ambulance are put into categories based on the urgency of response required these are:

- Category 1: Life-threatening
- Category 2: Emergency Potentially serious conditions
- Category 3: Urgent Urgent problem (not immediately life-threatening)
- Category 4: Non-urgent

More information on each category can be found here: <u>NHS England » Ambulance</u> <u>Response Programme</u>

In 2021-22 the overall number of incidents dealt with by the Yorkshire Ambulance Service was 849,597, this has increased from 842,538 in 2019-2 (+1%). Category 1 incidents have seen the biggest increase of 25% going from 67,763 incidents in 2019-20 to 84,708 in 2021-22. Category 3 and 4 incidents have seen decreases of -9% and -85% respectively.



target as the below table shows:

 Target
 YAS
 Difference

 Category 1
 00:07:00
 00:09:38
 ▲

 Category 2
 00:18:00
 00:39:26
 ▲

 Category 3
 02:00:00
 01:51:29
 ▼

 Category 4
 03:00:00
 02:10:29
 ▼

Response times across all categories have seen increases, with the most significant being in category 3 & 4 incidents (despite the drop in number) as the chart to the left shows. The response time for category 1 calls has increased by 2 minutes 26 seconds since 2019-20 and is above the NHS Although the average response times for category 3 and 4 incidents have increased, they are still within the NHS targets.

Data for 2022-23 shows the average response time for category 1 incidents has increased further up to 10 minutes in September 2022 and category 2 calls have increased to just under 43 minutes. Category 3 and 4 calls have also seen further increases but they are still within targets.

Prepared by: Katy Flint Senior Strategy & Performance Officer North Yorkshire County Council 21/11/22

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